

# Network Appliance Platform

Hardware Platforms for Network Computing

# NCA-4220 User Manual

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### **About this Document**

This manual describes the overview of the various functionalities of this product and the information you need to get it ready for operation. It is intended for those who are:

- responsible for installing, administering, and troubleshooting this system or Information Technology professionals.
- assumed to be qualified in the servicing of computer equipment, such as professional system integrators or service personnel and technicians.

The latest version of this document can be found on Lanner's official website, available either through the product page or through the <u>Lanner Download Center</u> page with a login account and password.

### **Conventions & Icons**

This document utilizes different font types and icons in order to make the selected text more transparent and explicable to users. Please note that this document contains the following conventions:

### **Font Conventions**

Example	xample Convention Usage	
iptables -F	Managaga shadad	A command to be entered at a shell
iptables -	Monospace, shaded	command-line
Setup page	Bold	A title of a dialog box or a page
<enter></enter>	Between a pair of inequality signs	A physical keyboard button
"Menu"	Between a pair of quotation marks	A menu option or a software button to be
		clicked
Readme.txt	In Italic	A filename or a file path
IDNALILE SU CUITA	Underlined	The name of another document or a chapter
<u>IPMI User Guide</u>		in this document

### Icon Descriptions

Icon	Usage
Note or Information	This mark indicates that there is something you should pay special attention to while using the product.
⚠ Warning or Important	This mark indicates that there is a caution or warning, and it is something that could damage your property or product.

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For troubleshooting the issues with your system, please check the <u>Lanner Q&A</u> page for a diagnostic procedure and troubleshooting steps.

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# **Compliances and Certification**

### **CE Certification**

This product has passed the CE test for environmental specifications. Test conditions for passing included the equipment being operated within an industrial enclosure. In order to protect the product from being damaged by ESD (Electrostatic Discharge) and EMI leakage, we strongly recommend the use of CE-compliant industrial enclosure products.

### **FCC Class A Certification**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### **EMC Notice**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case users will be required to correct the interference at their own expense.

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# **Safety Guidelines**

- Follow these guidelines to ensure general safety:
- Keep the chassis area clear and dust-free before, during and after installation.
- Do not wear loose clothing or jewelry that could get caught in the chassis. Fasten your tie or scarf and roll up your sleeves.
- Wear safety glasses/goggles if you are working under any conditions that might be hazardous to your eyes.
- Do not perform any action that creates a potential hazard to people or makes the equipment unsafe.
- Disconnect all power by turning off the power and unplugging the power cord before installing or removing a chassis or working near power supplies
- Do not work alone if potentially hazardous conditions exist.
- Never assume that power is disconnected from a circuit; always check the circuit.
- The device can only be used in a fixed location such as a lab or a machine room. When you install the device, ensure that the protective earthing connection of the socket-outlet is verified by a skilled person.
- Equipment is intended for installation in Restricted Access Location" (Instruction)

### LITHIUM BATTERY CAUTION:

Risk of explosion could occur if battery is replaced by an incorrect type. Please dispose of used batteries according to the recycling instructions of your country.

- Installation only by a trained electrician or only by an electrically trained person who knows all the applied or related installation and device specifications..
- Do not carry the handle of power supplies when moving to other place.
- The machine can only be used in a fixed location such as labs or computer facilities.

# **Operating Safety**

- Electrical equipment generates heat. Ambient air temperature may not be adequate to cool equipment
  to acceptable operating temperatures without adequate circulation. Be sure that the room in which you
  choose to operate your system has adequate air circulation.
- Ensure that the chassis cover is secure. The chassis design allows cooling air to circulate effectively. An open chassis permits air leaks, which may interrupt and redirect the flow of cooling air from internal components.
- Class I Equipment. This equipment must be earthed. The power plug must be connected to a properly wired earth ground socket outlet. An improperly wired socket outlet could place hazardous voltages on accessible metal parts.
- Suitable for installation in Information Technology Rooms in accordance with Article 645 of the National Electrical Code and NFPA 75.
- Product shall be used with Class 1 laser device modules.

- Electrostatic discharge (ESD) can damage equipment and impair electrical circuitry. ESD damage occurs
  when electronic components are improperly handled and can result in complete or intermittent failures.
   Be sure to follow ESD-prevention procedures when removing and replacing components to avoid these
  problems.
- Wear an ESD-preventive wrist strap, ensuring that it makes good skin contact. If no wrist strap is available, ground yourself by touching the metal part of the chassis.
- Periodically check the resistance value of the antistatic strap, which should be between 1 and 10 megohms (Mohms).

### **Caution**

- Risk of Explosion if Battery is replaced by an Incorrect Type. Dispose of Used Batteries according to the Instructions.
- Lithium Battery Caution: Danger of explosion if battery is incorrectly replaced. Replace only with same
  or equivalent type. Dispose batteries according to manufacturer's instructions.
- Disposal of a BATTERY into fire or a hot oven, or mechanically crushing or cutting of a BATTERY that can result in an EXPLOSION.
- Leaving a BATTERY in an extremely high temperature surrounding environment that can result in an EXPLOSION or the leakage of flammable liquid or gas.
- A BATTERY subjected to extremely low air pressure that may result in an EXPLOSION or the leakage of flammable liquid or gas.

# **Rack Mounting Installation Environment Precaution**

- 1. Elevated Operating Ambient If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.
- 2. Reduced Air Flow Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
- 3. Mechanical Loading Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- 4. Circuit Overloading Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on over-current protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- 5. Reliable Earthing Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips)."

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# Consignes de sécurité

Suivez ces consignes pour assurer la securite generale :

- Laissez la zone du chassis propre et sans poussiere pendant et apres l'installation.
- Ne portez pas de vetements amples ou de bijoux qui pourraient etre pris dans le chassis. Attachez votre cravate ou echarpe et remontez vos manches.
- Portez des lunettes de securite pour proteger vosmyeux.
- N'effectuez aucune action qui pourrait creer un dangermpour d'autres ou rendre l'equipement dangereux.
- Coupez completement l'alimentation en eteignant l'alimentation et en debranchant le cordon d'alimentation avant d'installer ou de retirer un chassis ou de travailler a proximite de sources d'alimentation.
- Ne travaillez pas seul si des conditions dangereuses sont presentes.
- Ne considerez jamais que l'alimentation est coupee d'un circuit, verifiez toujours le circuit. Cet appareil
  genere, utilise et emet une energie radiofrequence et, s'il n'est pas installe et utilise conformement aux
  instructions des fournisseurs de composants sans fil, il risque de provoquer des interferences dans les
  communications radio.
- L'appareil ne peut être utilisé que dans un lieu fixe, tel qu'un laboratoire ou une salle de machines.
   Lorsque vous installez l'appareil, assurez-vous que le raccordement à la terre de protection de la prise de courant a fait l'objet d'une vérification par une personne qualifiée.
- Les matériels sont destinés à être installés dans des EMPLACEMENTS À ACCÈS RESTREINT" (Instruction)

# Avertissement concernant la pile au lithium

- Risque d'explosion si la pile est remplacee par une autre d'un mauvais type.
- Jetez les piles usagees conformement aux instructions.
- L'installation doit etre effectuee par un electricien forme ou une personne formee a l'electricite connaissant toutes les specifications d'installation et d'appareil du produit.
- Ne transportez pas l'unite en la tenant par le cable d'alimentation lorsque vous deplacez l'appareil.
- La machine ne peut etre utilisee qu'a un lieu fixe comme en laboratoire, salle d'ordinateurs ou salle de classe.
- Équipement de classe I. Ce matériel doit être relié à la terre. La fiche d'alimentation doit être raccordée à une prise de terre correctement câblée. Une prise de courant mal câblée pourrait induire des tensions dangereuses sur des parties métalliques accessibles.
- Convient pour une installation dans les salles informatiques conformément à l'article 645 du National Electrical Code et à la norme NFPA 75.
- Le produit doit être utilisé avec des modules d'appareils laser de classe 1.

### Sécurité de fonctionnement

- L'equipement electrique genere de la chaleur. La temperature ambiante peut ne pas etre adequate pour refroidir l'equipement a une temperature de fonctionnement acceptable sans circulation adaptee. Verifiez que votre site propose une circulation d'air adequate.
- Verifiez que le couvercle du chassis est bien fixe. La conception du chassis permet a l'air de refroidissement de bien circuler. Un chassis ouvert laisse l'air s'echapper, ce qui peut interrompre et rediriger le flux d'air frais destine aux composants internes.
- Les decharges electrostatiques (ESD) peuvent endommager l'equipement et gener les circuits electriques. Des degats d'ESD surviennent lorsque des composants electroniques sont mal manipules et peuvent causer des pannes totales ou intermittentes. Suivez les procedures de prevention d'ESD lors du retrait et du remplacement de composants.
- Portez un bracelet anti-ESD et veillez a ce qu'il soit bien au contact de la peau. Si aucun bracelet n'est disponible, reliez votre corps a la terre en touchant la partie metallique du chassis. Verifiez regulierement la valeur de resistance du bracelet antistatique, qui doit etre comprise entre 1 et 10 megohms (Mohms).

### **ATTENTION**

• Risque d'explosion si la batterie est remplacée par un type incorrect. Mettre au rebus les batteries usagées selon les instructions."

### MISE EN GARDE:

- Pile au lithium Attention: Risque d'explosion si la pile n'est pas remplacée correctement. Remplacez uniquement par un type identique ou équivalent. Jetez les piles conformément aux instructions du fabricant.
- Mise au rebut d'une BATTERIE dans un feu ou un four chaud, ou écrasement ou découpage mécanique d'une BATTERIE, pouvant entraîner une EXPLOSION.
- Laisser une BATTERIE dans un environnement extrêmement chaud pouvant entraîner une EXPLOSION ou une fuite de liquide ou de gaz inflammable
- UNE BATTERIE soumise à une pression d'air extrêmement basse pouvant entraîner une EXPLOSION ou une fuite de liquide ou de gaz inflammable

### Consignes de sécurité électrique

- Avant d'allumer l'appareil, reliez le cable de mise a la terre de l'equipement a la terre.
- Une bonne mise a la terre (connexion a la terre) est tres importante pour proteger l'equipement contre les effets nefastes du bruit externe et reduire les risques d'electrocution en cas de foudre.
- Pour desinstaller l'equipement, debranchez le cable de mise a la terre apres avoir eteint l'appareil.
- Un cable de mise a la terre est requis et la zone reliant les sections du conducteur doit faire plus de 4 mm2 ou 10 AWG.

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# **CHAPTER 1: PRODUCT OVERVIEW**

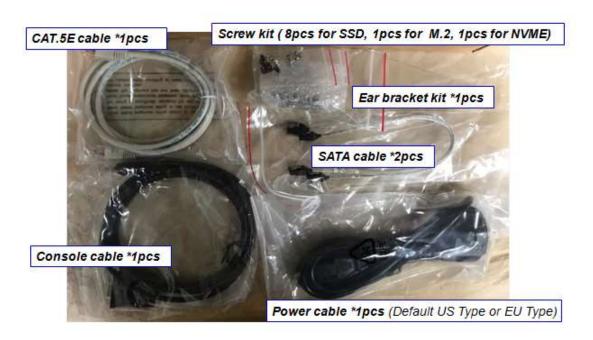
The NCA-4220 series unit is a mid range 1U rackmount network security system utilizing the cutting edge capabilities of the Intel Coffee Lake refresh CPU. The system supports up to 8 x GbE RJ45 with Gen3 bypass and 1x front NIC modules.

### **Main Features**

- Support Intel Xeon® E, Core i7/i5/i3, and Celeron® Processor (Coffee Lake-S Processor Family)
- 2 x 288pin DDR4 2666MHz Memory, Max. 32GB
- 6~8x RJ45 LAN (by SKU), 1x NIC Module Slots, 3x Pairs of Gen3 Bypass
- 1x RJ45 Console, 2x USB 3.0
- 2x 2.5" Drive Bays, 1x M.2 SATA type 2242 B+M Key (Optional)
- 1x M.2 PCIE type/NVMe 2280 M key (by SKU)
- 1x Mini PCIE (Optional, reserved for Wi-Fi / BT)

# **Package Content**

- NCA-4220 Network Security Platform
- Short Ear Rack mount kit with screws
- Screw Kit (for HDD, NVMe SSD, M.2 storage, MiniPCIE)
- Nameplate (be placed on the top of the system, not in accessory box)
- Console cable
- LAN Cable (Grey)
- SATA Cable
- Power Cable



# **Optional Kits**

- ▶ Riser Card RC-42102A
- TPM module
- ▶ 1U Slide Kit
- ▶ IAC-MVGA03A + VGA cable
- ▶ USB 3.0 cable

# **Ordering Information**

SKU No.	Main Features
NGA 4220A	Intel PCH C246 with 2x DDR4 UDIMM/ECC DIMM , 8x RJ45 (3 Pairs Bypass) , 1x Slim-type NIC
NCA-4220A	Module (1x PCIE*8 or 2x PCIE*4)
N.G. 42225	Intel PCH Q370 with 2x DDR4 UDIMM DIMM , 8x RJ45 (3 Pairs Bypass) , 1x Slim-type NIC Module
NCA-4220B	(1x PCIE*8 or 2x PCIE*4)
NGA 42226	Intel PCH H310 with 2x DDR4 UDIMM DIMM , 6x RJ45 (3 Pairs Bypass) , 1x Slim-type NIC Module
NCA-4220C	(1x PCIE*8)

# **Optional Accessories**

Туре	Description
CPU	Support Intel Xeon® E, Core i7/i5/i3, and Celeron® Processor (Coffee Lake-
CPU	S Processor Family)
Memory	DDR4 upto 2666 U DIMM 8/16GB; ECC DIMM 8/16GB (SKU A only)
M.2 storage	M.2 2242 size
2x 2.5"HDD	HDD/SSD (15mm height)
	NIC Module
NIC	Note: It is strongly recommended to use Lanner Slim type NIC modules on this system; please consult Lanner for product compatibility if you consider adopting modules manufactured by other vendors.
RJ45 cable	L=180cm, Cat.5e UTP Cable Grey
USB3.0 cable	USB CABLE CONN 2*10 USB 3.0 9P 50CM 90°-180° AMPHENOL RUB30- 0368
VGA card with cable( 50cm)	IAC-MVGA03A (MiniPCIe VGA card) VGA Cable, VGA CABLE 12P TO 15P PITCH=2.0mm 50CM HO-BASE
IAC-TPM01C	TPM2.0 module
Rail Kit	Chassis Width: standard 19"
RC-42102	Ricer Card for Rear PCIex8 Expansion slot

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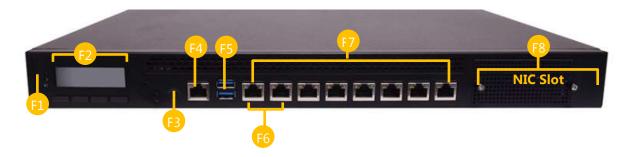
# **System Specifications**

Form Factor		1U 19" Rackmount
	Processor Options	Intel® Xeon® E or Core™ i7/i5/i3 or Pentium® or Celeron® (Coffeelake)
Platform	CPU Socket	1x LGA1151 socket
	Chipset	Intel® C246/Q370/H310
	Security Acceleration	N/A
BIOS		AMI SPI Flash BIOS
Contain Manager	Technology	DDR4 upto 2666; ECC /U DIMM; 8/16GB (by SKU)
System Memory	Max. Capacity	32GB
	Socket	2x 288pin DIMM
	Ethernet Ports	8/6 x Gbe RJ45 Intel® i210
Networking	Bypass	3 pairs Gen.3 bypass
	NIC Module Slot	1 slot
LOM	IO Interface	N/A
LOIVI	OPMA slot	N/A
	Reset Button	1
	LED	Power/Status/Storage
	Power Button	1x ATX Power Switch
I/O Interface	Console	1x RJ45
1/O Interrace	USB	2x USB 3.0
	LCD Module	1x LCM panel
	Display	From mini-PCIe slot (Optional)
	Power input	AC power inlet on PSU
	HDD/SSD Support	2x 2.5" Internal Bays
Storage	Onboard Slots	1 x M.2 (SATA)
	Onbourd Siots	1 x M.2 (NVME)
	PCIe	1 x PCIe*8 FH/HL (Optional)
Expansion	mini-PCIe	1x mini-PCIe (PCIe/USB2.0)
	SIM card Slot	N/A
	Watchdog	Yes
Miscellaneous	Internal RTC with Li Battery	Yes
	TPM	Yes (Optional)
Cooling	Processor	Passive CPU heat sink
3	System	3/2 x smart fans(By SKU)
	Temperature	0~40°C Operating
<b>Environmental Parameters</b>		-40~70°C Non-Operating
	Humidity (RH)	5~90% Operating
	(MADVII)	5~ 95% Non-Operating 438mm x 321.1mm x 44mm
System Dimensions	(WxDxH)	
	Weight	6.5kg 533mm x 497mm x 209mm
Package Dimensions	(WxDxH) Weight	10 kg
	Type/Watts	200W ATX Single PSUs
Power	Input	AC 100-240V~,4-2A,60-50Hz
Approvals and Complians		
Approvals and Compliance		RoHS, CE/FCC Class A, UL

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# **Front Panel**



No.	Description		
F1	LED Indicators	System Power System Status HDD Activity	
F2	Control Panel	1x LCM + 4x control keys	
F3	Reset Button	Default SW reset	
F4	Console Port	1x RJ45 Console Port	
F5	USB Ports	2x USB 3.0 port	
F6	PXE Ports	2x RJ45 Console Port (default status: disable)	
F7	LAN Slot	6~8x RJ45 Port on ®i210	
F8	PCIe Slot	1x PCI-E*8 as default; 2x PCI-E*4 as optional (SKU A/B only)	

# Rear Panel

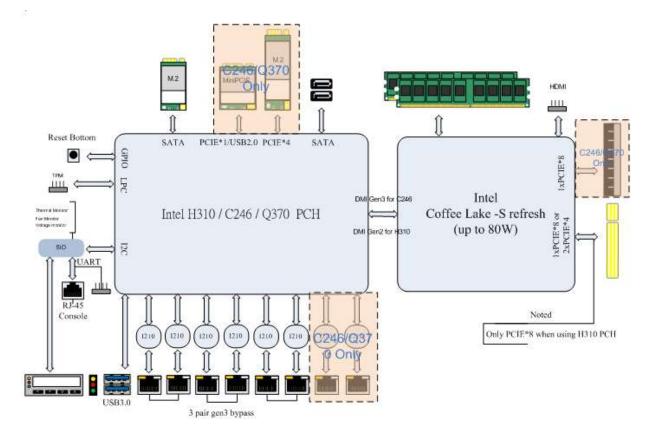


No.	Description		
R1	PCIe Expansion Slot	1 x PCIe*8 FH/HL (Optional)	
R2	Cooling Fan	2~3x System Fans with SMART function (by SKU)	
R3	Power switch	1 x power on/off switch	
R4	power jack	1 x power jack for connection with power adapter	

# **Motherboard Information**

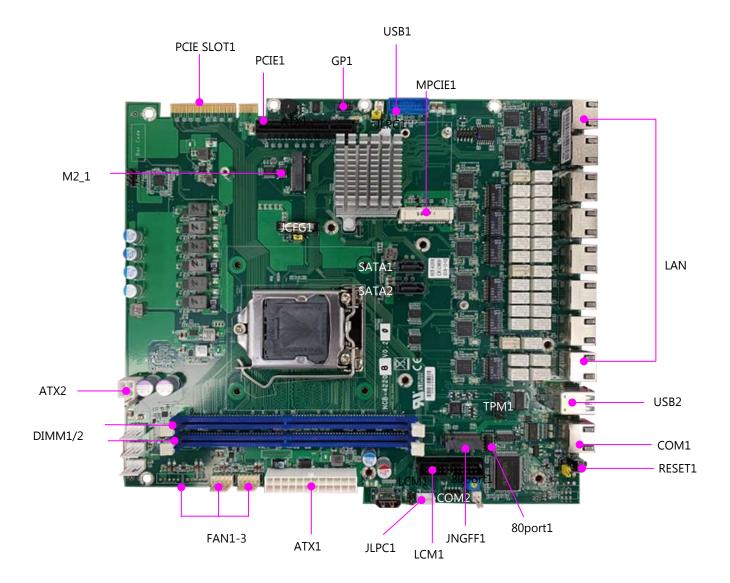
### Block Diagram

The block diagram indicates how data flows among components on the motherboard. Please refer to the following figure for your motherboard's layout design.



### Motherboard Layout

The motherboard layout shows the connectors and jumpers on the board. Refer to the following picture as a reference for the pin assignments and the internal connectors.



### Internal Jumpers

The pin headers on the motherboard are often associated with essential functions. With the shunt (Jumper) pushed down on the designated pins (the pin numbers are printed on the circuit board, surrounding the pin header), particular features can be enabled or disabled. While changing the jumpers, make sure your system is turned off.

### **Jumper Setting**

To short the designated pins, push the jumper down on them so that they become **SHORT**. To make the pins setting **OPEN**, simply remove the jumper cap.

2-pin Header	3-pin Header	4-pin Header
2		124 3
Open Short	Open (1-2) Jumped	Open (1-2) Jumped

RTC1: RTC reset - the clear CMOS jumper

Short Pins	Description
1-2 (Default)	Normal
2-3	Clear CMOS

**RESET1**: **RESET** - the jumper to set hardware or software reset

Short Pins	Description
1-2	Hardware Reset
2-3(Default)	Software Reset

JCFG1: Lane Normal Operation or Lane Reversed select

Short Pins	Description
1-2(Default)	NORMAL Operation(SKUA · SKUB)
2-3	Lane Reversed(SKUC)

CKH	NIC	ICCO Immor Cotting	
SKU	Rear	Front	JCFG1 Jumper Setting
NCA-4220A/B	1 PCIEX8	1 PCIeX8 or 2 PCIeX4	1-2 (Default)
NCA-4220C	N/A	1 PCIeX8	2-3

JLPC1: GEN3 Bypass Flash Jumper – select "No Flash" or "Flash" mode

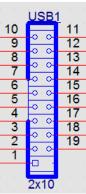
Short Pins	Description
1-2(Default)	No flash
2-3	flash

### **Internal Connectors**

### **USB3.0/2.0 Interfaces**

**USB1**: USB Connector 2x10 Pins 2.0mm

**USB2**: USB3.0 double-stacked type-A connectors

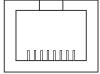


PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	V5USB	11	D2+
2	USB3_RX3_N	12	D2-
3	USB3_RX3_P	13	GND
4	GND	14	USB3_TX4+1
5	USB3_TX3_N	15	USB3_TX4-1
6	USB3_TX3_P	16	GND
7	GND	17	USB3_RX4+1
8	D3-	18	USB3_RX4-1
9	D3+	19	V5USB
10	KEY	20	KEY

### **Serial Console Interface**

**COM1:** serial console pin definitions

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Pin number	Pin signal	In/Out
1	Request To Send (RTS)	
2	Data Terminal Ready (DTR)	
3	Transmitted Data (TxD)	
4	Signal Ground	
5	Signal Ground	
6	Received Data (RxD)	
7	Data Set Ready (DSR)	
8	Clear To Send (CTS)	

### **COM2:** internal pin header for serial connection



Pin number	Pin signal	In/Out
1	Data Carrier Detect (DCD)	
2	Data Set Ready (DSR)	
3	Received Data (RxD)	
4	Request To Send (RTS)	
5	Transmitted Data (TxD)	
6	Clear To Send (CTS)	
7	Data Terminal Ready (DTR)	
8	Ring Indicator (RI)	
9	GND	

### **SATA Interface**

SATA1/SATA2: 7-pin SATA signal connector for SATA storage devices



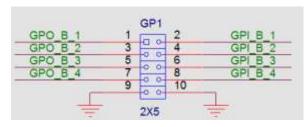
Pin number	Pin signal
1	Ground
2	TX+
3	TX-
4	Ground
5	RX-
6	RX+
7	Ground

### **FAN connectors**

FAN1~FAN3 cooling fan pin definition

Pin	Description
1	GND
2	P12V
3	FANIN
4	NC
5	FANOUT

### Digital I/O



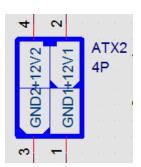
**GP1:** DIO connector

PIN	DESCRIPTION	PIN	DESCRIPTION
1	GPO_1	2	GPI_1
3	GPO_2	4	GPI_2
5	GPO_3	6	GPI_3
7	GPO_4	8	GPI_4
9	GND	10	GND

### **ATX** power

ATX2: 4-pin ATX power supply connector





Pin	Pin signal
1	Ground
2	VCC12 (12V)
3	Ground
4	VCC12 (12V)

**ATX1:** 24-pin ATX power supply connector

Part reference: ATX2

2	4			$\neg$			2	
2	:3						1	

Pin	Description	Pin	Description
1	+3.3V	2	+3.3V
3	+3.3V	4	-12V
5	Ground	6	Ground
7	+5V	8	PSON-
9	Ground	10	Ground
11	+5V	12	Ground
13	Ground	14	Ground
15	Power Good	16	NC
17	Stand-By 5V	18	+5V
19	+12V	20	+5V
21	+12V	22	+5V
23	+3.3V	24	Ground

# **CHAPTER 2: HARDWARE SETUP**

To reduce the risk of personal injury, electric shock, or damage to the system, please <u>remove all power</u> <u>connections to shut down the device completely</u>. Also, please <u>wear ESD protection gloves when conducting the steps</u> in this chapter.

# Installing the CPU

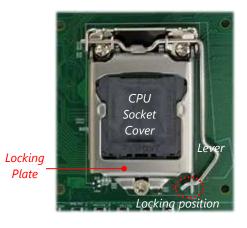
- 1. Power off NCA-4220 completely.
- 2. Remove the two screws at the rear, as circled in the figures below.



3. Slide and pull the top compartment as the arrow of direction below. Lift the top compartment.



**4.** To install the CPU, remove the CPU socket Cover first. Lift the lever away from the locking position. The metal locking plate will automatically pop up, allowing you to remove the CPU socket cover.







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**5.** When you extract the processor from its package, carefully hold it by its edges and avoid touching its golden contacts side. Make sure the golden triangular mark is aligned with the white one marked on the motherboard and then insert it into the socket, as indicated in the picture.





- **6.** After the processor is correctly seated in the socket, lower the lever along with the plate, slide the end of the lever into the locking position.
- 7. Install the heatsink with thermal pad on it onto the motherboard by fastening its four screws onto the corresponding mounting holes on the motherboard fasteners. To apply equal pressure, please tighten the screws diagonally no matter you start from which corner.
- **8.** At last, install the fan duct and secure it with the original screws.



# **Installing the System Memory**

The motherboard supports 2 memory slots for DDR4 UDIMM with speeds of up to 2666MHz. The CPU requires at least 2 memory modules to boot and run from.

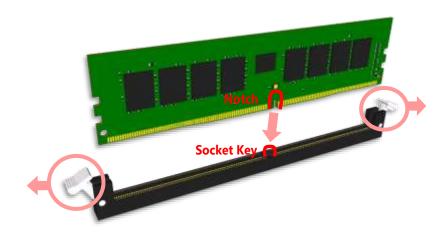
### Supported System Memory Summary

Total Slots	2	
Number of Channels	2 (2 DIMMs per channel)	
Supported DIMM Capacity	4GB, 8GB, 16GB, 32GB	
Memory Size	Maximum 32 GB UDIMM (16GB*2)	
Memory Type	DDR4 ECC or Non-ECC UDIMM 2666/2400/2133 MHZ	
Minimum DIMM Installed	At least 1 memory modules to boot and run from	

### **Memory Module Installation Instructions**

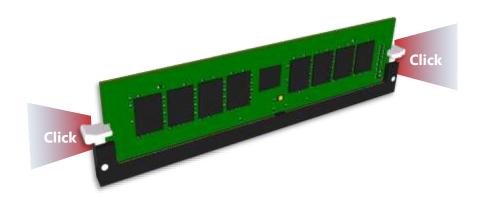
Please follow the steps below to install the DIMM memory modules.

- 1. Power off the system.
- 2. Pull open the DIMM slot latches.
- 3. Align the notch of the module with the socket key in the slot and carefully insert the card into the slot.



**4.** Push the module down into the slot until it is firmly seated. Press vertically on both corners of the card until it clicks into place.

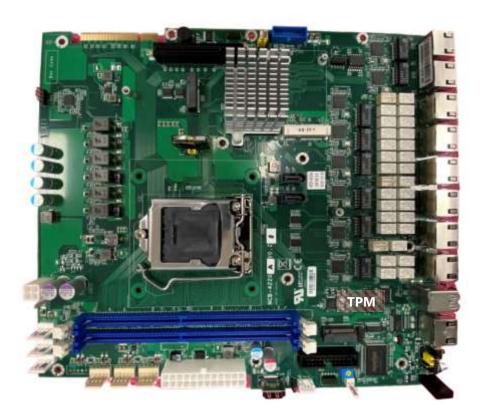
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# **Installing the TPM Module**

This system supports the TPM module card (IAC-TPM01C) through the **TPM** slot.

**1.** Locate the **TPM** slot.



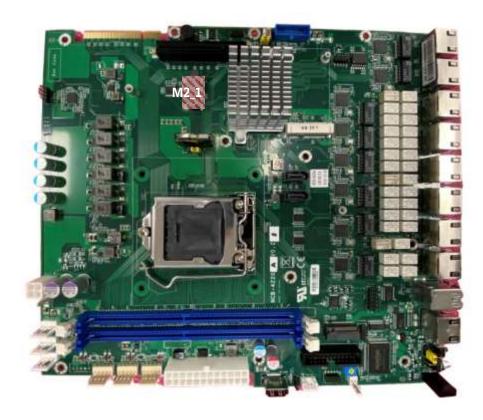
2. Insert the TPM module into the 12-pin slot. Make sure it is properly seated.



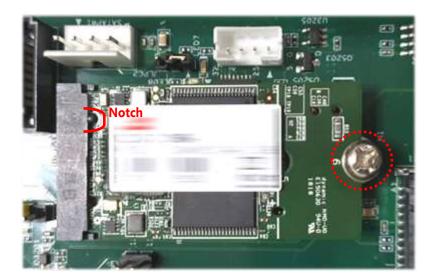
# **Installing the M.2 Storage Card**

This system supports the M.2 storage module (2242 B+M Key) through the **M2\_1** slot.

1. Locate the M2\_1 slot.



**2.** Insert the M.2 module into the slot at 15° angle, align the notch on the module with the corresponding socket key in the slot, and then secure it with a screw.



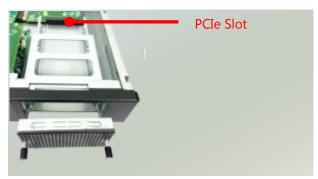
# **Installing the NIC Modules**

This system can accommodate one **NIC** slim type modules at the front and another one at rear **FH/HL** PCIe expansion slot. Based on your application requirements, employ a combination of Riser Cards to fulfill your needs:

 Rotate the two lock-screws counterclockwise and loosen them.



**2.** Remove the door and locate the PCIe slot for module insertion.



- **3.** Insert your NIC Ethernet module. (The module shown in the image below is for reference only).
- **4.** Once the module is firmly seated, rotate clockwise and tighten the two lock-screws.



Model	Ports	Connector Speed	Chipset	PCIE Interface
NCS2-IGM806A	8	1Gb RJ-45	Intel i350AM-4	2* PCIEx4
NCS2-IGM808A	8	1Gb RJ-45	PEX8618, Intel I210AT	1* PCIEx8
NCS2-ISM802A	8	1Gb SFP	Intel i350AM-4	2* PCIEx4
NCS2-ISM803A	8	1Gb SFP	Intel i350AM-4,PEX8616	1* PCIEx8
NCS2-IMM802A	4+4	1Gb SFP, 1Gb RJ-45	i350-AM4	2*PCIEx4
NCS2-IXM204A	2	10Gb SFP+	Intel 82599ES	1* PCIEx8
NCS2-IXM205A	2	10Gb SFP+	Intel 82599ES	1* PCIEx8
NCS2-IXM405A	4	10Gb SFP+	Intel 82599ES, PEX8724	1* PCIEx8
NCS2-IXM407A	4	10Gb SFP+	Intel XL710-BM1	1* PCIEx8
NCS2-IQM201A	2	40Gb QSFP+	Intel XL710-BM2	1* PCIEx8
NCS2-IXM409A	4	10Gb SFP+	Intel XL710-BM1	1* PCIEx8
NCS2-IVM201A	2	25Gb SFP28	Intel XXV710-AM2	1* PCIEx8
NCS2-ITM401A	4	10Gb RJ-45	XL710-BM1	1* PCIEx8
NCS2-IXM206A	2	10Gb SFP+	Intel X710-BM2	1* PCIEx8

# Installing the Hard Disks

The system can accommodate two 2.5" SSD/HDD at its front disk bay. With the optional SSD swappable cage, you can add another two SSD disks for system storage. After you install the hard drives, make sure the SATA data cables and SATA power cables are connected to the designated connectors on the motherboard, as indicated in the picture below.



**1.** Locate the disk drive tray at the corner of the system.



**2.** Slide the tray downwards. Then the tray will be loosened from the two latching spots.



**3.** Take the tray out and prepare to install a SATA 2.5" disk drive.



**4.** Place the disk drive as shown in the image below. Apply 2 screws for each side of the disk drive.



SATA connector this way

**5.** Place the tray with HDD/SSD installed back to its original spot inside the system. Remember to aim the two latching holes. Then slide the tray upwards to get it locked by the two latching spots.



**6.** Establish SATA cable connection between the disk drive and the motherboard. Please apply 15+7 SATA cable to the drive while using SATA 7-pin connector and SATA 4-pin connector for the motherboard.



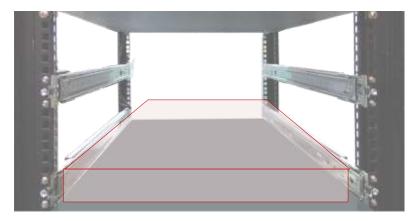


# **Mounting the System**

There are various methods to mount this system based on your application and the environment. This system came with two types of mounting kits for a typical rack or enclosure mounting installation or installing this system in a rack:

### Ear Brackets

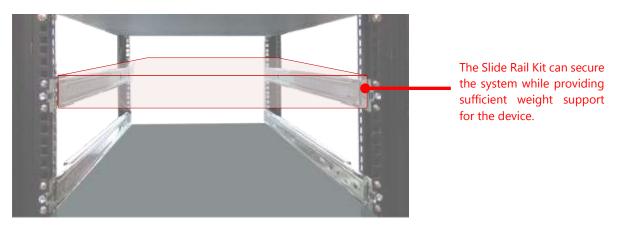
This method is quick and easy by fixing this system to the front posts of the rack while being the most unstable method, for the <u>bracket assembly alone cannot provide sufficient support to the chassis</u>. Please ensure the use of these brackets goes with a shelf or slide rails to prevent the chassis from falling over.



The system shall be installed on the rack along with a shelf or slide rails, for the "Mounting Ears" are meant to secure the system, not to support it.

### ▶ Slide Rail Kit + Short Ear Brackets

The slidable rails allow you to access the system easily while solidly securing it on the rack.



### Attaching the Ear Brackets

The Ear Brackets come with six screws, as shown below.



Take an ear bracket, align the holes on it with those on the side of the system, and lock it onto the

system with three provided screws. Do the same to the other ear bracket.



The slide rail kit shall include the following items:

▶ 1 x pack of <u>FL00IJO-A</u> screws (for securing the sliding rails on the unit)



2 x Slide-Rails



### **Fully stretched slide rail:**





Note If any component is missing or damaged, please contact your dealer immediately for assistance.

### Attaching Rail Brackets

1. Unpack a slide rail and slide the inner channel to its end.



2. Slide the rail bracket out to its end.



3. To detach the rail bracket from the channel, locate and push the Release Tab on the rail bracket while sliding it out.



4. Align the rail bracket to the side of the chassis and make sure the screw-holes are matched, and then secure the bracket onto the chassis with 3 provided screws.

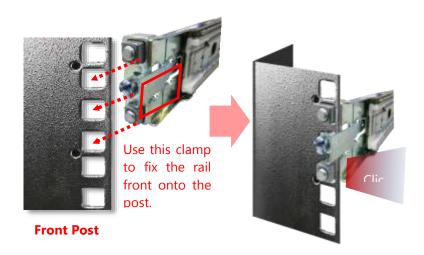


5. Repeat Steps 1~4 to attach the rail bracket to the other side of the chassis.

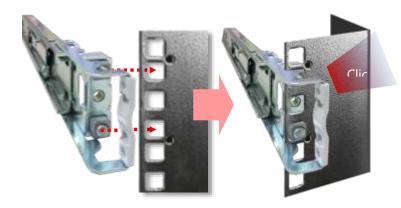


### Installing the Slide Rail Assemblies

1. This slide-rail kit does NOT require screw-fixing. Aim at 3 available screw holes on the rack front and lock it by clipping the rail's front end to the post, as shown in the image below. You should hear a "click" sound once it is firmly attached.



- For the rear rack installation, slide the rail to aim and engage the bolts on the rail's rear end with the <u>2</u> available holes on the post, and the rail assembly will click into place.
- Repeat Step 1~2 to install the other rail onto the post.



**Rear Post** 

### Installing the Chassis onto the Rack

 Stretch both of the inner channels out to their fullest extent. You will hear a click sound when they are fully stretched and locked.

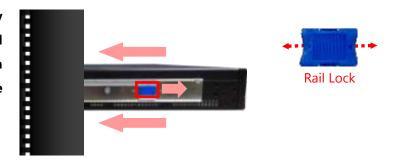


- Hold the chassis with its front facing you, lift and gently insert it by aligning with the slide-rail assemblies as shown in the image, and then push the unit into the cabinet.
- Keep sliding the rails in until they stop about halfway. Press down the metal clips on both inner channels and push them further into the cabinet.





4. To have the chassis completely inserted into the rack, pull and hold the Rail Lock tab on both brackets while pushing in the chassis.





To detach the chassis from the rack, pull the Release Tabs on both sides of the brackets towards you while gently sliding the chassis out.



# **BIOS Setup**

BIOS is a firmware embedded on an exclusive chip on the system's motherboard. Lanner's BIOS firmware offering including market-proven technologies such as Secure Boot and Intel Boot Guard technology deliver solid commitments for the shield protection against malware, uncertified sequences and other named cyber threats.

### Main Setup

To enter the BIOS setup utility, simply follow the steps below:

- 1. Boot up the system.
- 2. Pressing the **Tab** or **Del** key immediately allows you to enter the Setup utility, and then you will be directed to the BIOS main screen. The instructions for BIOS navigations are as below:

Control Keys	Description			
<b>→</b> ←	select a setup screen			
$\uparrow \downarrow$	select an item/option on a setup screen			
<enter></enter>	select an item/option or enter a sub-menu			
+/-	adjust values for the selected setup item/option			
F1	display General Help screen			
F2	retrieve previous values, such as the last configured parameters during the last			
	time you entered BIOS			
F3	load optimized default values			
F4	save configurations and exit BIOS			
<esc></esc>	exit the current screen			

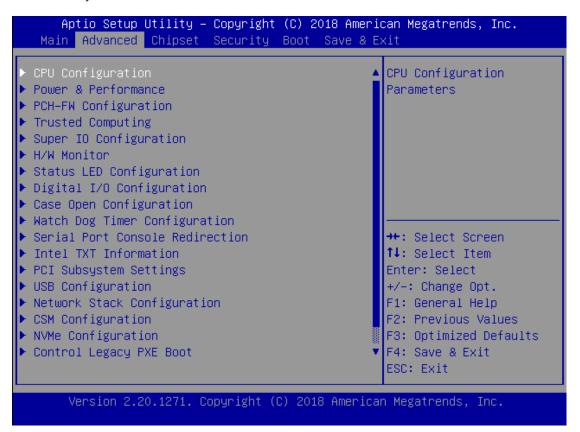
Setup main page contains BIOS information and project version information.



Feature	Description	
	BIOS Vendor: American Megatrends	
	Core Version: AMI Kernel version, CRB code base, X64	
BIOS Information	Compliancy: UEFI version, PI version	
biO3 information	Project Version: BIOS release version	
	Build Date and Time: MM/DD/YYYY	
	Access Level: Administrator / User	
	To set the Date, use <b><tab></tab></b> to switch between Date elements. Default	
System Date	Range of Year: 2005-2099	
System Date	Default Range of Month: 1-12	
	Days: dependent on Month.	
System Time	To set the Date, use <b><tab></tab></b> to switch between Date elements.	

### Advanced Page

Select the **Advanced** menu item from the BIOS setup screen to enter the "Advanced" setup screen. Users can select any of the items in the left frame of the screen.



#### **CPU Configuration**

#### Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc. Advanced CPU Configuration Enable/Disable moving of DRAM contents to PRM memory when CPU is in Intel(R) Core(TM) Type i3-8300 CPU @ 3.70GHz C6 state TD. 0x906EB 3700 MHz Speed: L1 Data Cache 32 KB x 4 L1 Instruction Cache 32 KB x 4 L2 Cache 256 KB x 4 L3 Cache 8 MB L4 Cache NZA. →+: Select Screen ↑↓: Select Item Microcode Revision 8E Supported Enter: Select +/-: Change Opt. SMX/TXT Not Supported F1: General Help F2: Previous Values Software Guard [Disabled] F3: Optimized Defaults F4: Save & Exit Extensions (SGX) ESC: Exit

Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

#### Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced Software Guard [Disabled] Enable/Disable MonitorMWait Extensions (SGX) CPU Flex Ratio [Disabled] Override CPU Flex Ratio 37 Settings [Enabled] Hardware Prefetcher Adjacent Cache Line [Enabled] Prefetch: Intel (VMX) [Enabled] Virtualization | →+: Select Screen ↑↓: Select Item Technology: Enter: Select Active Processor Cores [A11] [Disabled] +/-: Change Opt. F1: General Help AP threads Idle Manner [MWAIT Loop] F2: Previous Values [Enabled] MachineCheck | [Enabled] F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
C6DRAM	Disabled	Enable/Disable moving of DRAM contents to PRM
CODRAIVI	Enabled	memory when CPU is in C6 state
Software Guard	Disabled	Enable/Disable Software Guard Extensions (SGX)
Extensions (SGX)	Enabled	
CPU Flex Ratio	Disabled	Enable/Disable CPU Flex Ratio Programming
Override	Enabled	
CPU Flex Ratio Override	37	Enable/Disable CPU Flex Ratio Programming
Hardware	Disabled	To turn on/off the MLC streamer prefetcher.
Prefetcher	Enabled	
Adjacent Cache	Disabled	To turn on/off prefetching of adjacent cache lines.
Line Prefetch	Enabled	
Intel (VMX)	Disabled	When enabled, a VMM can utilize the additional
Virtualization	Enabled	hardware capabilities provided by Vanderpool
Technology	Enabled	Technology.
	All	Number of cores to enable in each processor
	1	package.
Active Processor	2	
Cores	3	
	4	
	5	
Hyper-Threading	Disabled Enabled	Enabled for Windows XP and Linux (OS optimized for Hyper-Threading Technology) and Disabled for other OS (OS not optimized for Hyper-Threading Technology).
BIST	Disabled Enabled	Enable/Disable BIST (Built-In Self Test) on reset
AD #b == = = 1-11-	HALT Loop	AP threads Idle Manner for waiting signal to run
AP threads Idle	MWAIT Loop	
Manner	RUN Loop	
AES	Disabled	Enable/Disable AES (Advanced Encryption Standard)
AE2	Enabled	
MachineCheck	Disabled	Enable/Disable Machine Check
iviacninecheck	Enabled	
MonitorMWait	Disabled	Enable/Disable MonitorMWait
ivioriitorivivvait	Enabled	

### **Power & Performance**

### Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc. Advanced CPU - Power Management Control Select the performance state that the BIOS will set starting from reset vector. Intel(R) SpeedStep(tm) [Disabled] Race To Halt (RTH) [Enabled] Intel(R) Speed Shift [Disabled] Technology C states [Disabled] →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
	Max Battery	Select the performance state that the BIOS will
Boot performance	Max Non-Turbo	set starting from reset vector.
mode	Performance	
	Turbo Performance"	
Intel(R)	Disabled	Allows more than two frequency ranges to be
SpeedStep(tm)	Enabled	supported.
Race To Halt (RTH)	Disabled Enabled	Enable/Disable Race To Halt feature. RTH will dynamically increase CPU frequency in order to enter pkg C-State faster to reduce overall power. (RTH is controlled through MSR 1FC bit 20)
Intel(R) Speed Shift Technology	Disabled Enabled	Enable/Disable Intel(R) Speed Shift Technology support. Enabling will expose the CPPC v2 interface to allow for hardware controlled P-states.
C states	Disabled Enabled	Enable/Disable CPU Power Management.  Allows CPU to go to C states when it's not 100% utilized.

### **PCH-FW Configuration**

### Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced ME Firmware Version 12.0.5.1117 When Disabled ME will ME Firmware Mode Normal Mode be put into ME ME Firmware SKU Temporarily Disabled Corporate SKU ME Firmware Status 1 0x90000255 ME Firmware Status 2 0x8B108106 Mode. ▶ Firmware Update Configuration →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
NAT Charles	Disabled	When Disabled ME will be put into ME Temporarily
ME State	Enabled	Disabled Mode.

### **PCH-FW Configuration**

# Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced Enable/Disable Me FW Image Re-Flash function. →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
Me FW Image Re-	Disabled	Enable/Disable Me FW Image Re-Flash function.
Flash	Enabled	

**Trusted Computing** 

Aptio Setup Utility Advanced	– Copyright (C) 2017 Ame	erican Megatrends, Inc.
Configuration Security Device Support NO Security Device Found	[Enable]	Enables or Disables BIOS support for security device. O.S. will not show Security Device. TCG EFI protocol and INT1A interface will not be available.
		<pre>→+: Select Screen  †↓: Select Item Enter: Select +/-: Change Opt.  F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>

Feature	Options	Description
		Enables or disables BIOS support for security device. By
Security Device	Enabled	disabling this function, OS will not show Security
Support	Disabled	Device. TCG EFI protocol and INT1A interface will not
		be available.

### **Trusted Computing (TPM1.2)**

#### Aptio Setup Utility – Copyright (C) 2017 American Megatrends, Inc. Advanced Enables or Disables Configuration BIOS support for security device. O.S. [Enabled] will not show Security TPM State Pending operation [None] Device. TCG EFI Device Select [Auto] protocol and INT1A interface will not be available. Current Status Information TPM Enabled Status: Enable TPM Active Status: Activated →+: Select Screen TPM Owner Status: Owned ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.19.1268. Copyright (C) 2017 American Megatrends, Inc.

Feature Options Description Enables or disables BIOS support for security device. By **Security Device** Enabled disabling this function, OS will not show Security Disabled Device. TCG EFI protocol and INT1A interface will not Support be available. Enables or disables Security Device. Enabled TPM State NOTE: Your computer will reboot during restart in Disabled order to change State of the Device. Schedules an Operation for the Security Device. NOTE: Pending None Your computer will reboot during restart in order to operation **TPM Clear** change State of Security Device. **TPM 2.0** will restrict support to TPM 2.0 devices; **Auto** TPM 2.0 will support both with the default set to TPM 2.0 **Device Select** devices. If not found, TPM 1.2 devices will be Auto enumerated.

AB

### **Trusted Computing (TPM2.0)**

#### Aptio Setup Utility – Copyright (C) 2017 American Megatrends, Inc. Advanced Enables or Disables TPM20 Device Found BIOS support for security device. O.S. Vendor: NTC Firmware Version: 1.3 will not show Security Device. TCG EFI protocol and INT1A interface will not be SHA-1,SHA256 available. Active PCR banks Available PCR banks SHA-1,SHA256 SHA-1 PCR Bank [Enabled] →+: Select Screen [Enabled] ↑↓: Select Item SHA256 PCR Bank Enter: Select Pending operation [None] +/-: Change Opt. Platform Hierarchy [Enabled] F1: General Help F2: Previous Values Storage Hierarchy [Enabled] F3: Optimized Defaults Endorsement [Enabled] Hierarchy, F4: Save & Exit ESC: Exit Version 2.19.1268. Copyright (C) 2017 American Megatrends, Inc.

Aptio Setup Utility – Copyright (C) 2017 American Megatrends, Inc. Advanced TPM 1.2 will restrict Active PCR banks SHA-1,SHA256 Available PCR banks SHA-1,SHA256 support to TPM 1.2 devices, TPM 2.0 will SHA-1 PCR Bank [Enabled] restrict support to TPM SHA256 PCR Bank [Enabled] 2.0 devices, Auto will support both with the Pending operation default set to TPM 2.0 [None] [Enabled] devices if not found, Platform Hierarchy Storage Hierarchy [Enabled] [Enabled] Endorsement | Hierarchy →+: Select Screen TPM2.0 UEFI Spec [TCG\_2] ↑↓: Select Item Version Enter: Select Physical Presence [1.3] +/-: Change Opt. Spec Version F1: General Help TPM 20 [TIS] F2: Previous Values F3: Optimized Defaults InterfaceType F4: Save & Exit ESC: Exit Version 2.19.1268. Copyright (C) 2017 American Megatrends, Inc.

Feature	Options	Description
		Enables or disables BIOS support for security device. By
Security Device	Enabled	disabling this function, OS will not show Security
Support	Disabled	Device. TCG EFI protocol and INT1A interface will not
		be available.
SHA-1 PCR Bank	Enabled	Enables or disables SHA-1 PCR Bank.
SHA-I FCK ballk	Disabled	Litables of disables SHA-1 FCK balls.
SHA256 PCR Bank	Enabled	Enables or disables SHA256 PCR Bank.
SHAZOO PCK BAHK	Disabled	Eliables of disables SHA230 PCR balls.
Pending	None	Schedules an Operation for the Security Device. NOTE:
operation	TPM Clear	Your computer will reboot during restart in order to
operation	TRIVI CIEdi	change State of Security Device.
Platform	Enabled	Enables or disables Platform Hierarchy.
Hierarchy	Disabled	Litables of disables Flationin Flierarchy.
Storage Hierarchy	Enabled	Enables or disables Storage Hierarchy.
Storage Filerarchy	Disabled	chables of disables storage meralthy.
Endorsement	Enabled	Enables or disables Endorsement Hierarchy.
Hierarchy	Disabled	Litables of disables Litables effect Theractry.
	TCG_1_2 TCG_2	Select the TCG2 Spec Version,
TPM2.0 UEFI Spec		TCG_1_2: Supports the Compatible mode for
Version		Win8/Win10
VEISIOII		TCG_2: Supports new TCG2 protocol and event format
		for Win10 or later.
Physical Presence	1.2	Select to tell OS to support PPI Spec Version 1.2 or 1.3.
Spec Version	1.3	NOTE: Some HCK tests might not support 1.3.
TPM 20	TIS	Select <b>TPM 20 Device</b> for the Communication
InterfaceType	113	Interface.
		<b>TPM 1.2</b> will restrict support to TPM 1.2 devices; while
	TPM 1.2	<b>TPM 2.0</b> will restrict support to TPM 2.0 devices; <b>Auto</b>
Device Select	TPM 2.0	will support both with the default set to TPM 2.0
	Auto	devices. If not found, TPM 1.2 devices will be
		enumerated.

### **Super IO Configuration**

# Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced Super IO Configuration Set Parameters of Serial Port 1 (COMA) ▶ Serial Port 2 Configuration ++: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

### Serial port 1 Configuration

# Aptio Setup Utility – Copyright (C) 2017 American Megatrends, Inc. Advanced Serial Port 1 Configuration Enable or Disable Serial Port (COM) Serial Port Device Settings IO=3F8h; IRQ=4; ++: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
Serial Port	Enabled Disabled	Enables or disables Serial Port 1.
Device Settings	NA	IO=3F8h; IRQ = 4

### Serial port 2 Configuration

# Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced Serial Port 2 Configuration Enable or Disable Serial Port (COM) Device Settings IO=2F8h; IRQ=3; →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

Feature Options Description

Enabled Enables or disables Serial Port 2.

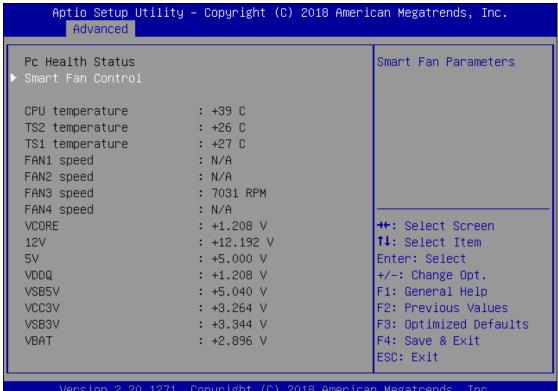
IO=2F8h; IRQ=3

Disabled

NA

**Device Settings** 

### **H/W Monitor**



Feature	Options	Description
Smart Fan Control	None	Smart Fan Parameters

### **Smart Fan Control**

#### Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced Smart Fan Mode select Smart Fan Configuration Target Temperature T1 50 Target Temperature T2 65 75 Target Temperature T3 85 Target Temperature T4 Critical Temperature 95 FanOut T1 Level 50 FanOut T2 Level 80 FanOut T3 Level 155 ++: Select Screen ↑↓: Select Item FanOut T4 Level 220 Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
Smart Fan Mode	Manual Mode Smart Fan Mode	Smart Fan Mode select
Target Temperature T1	50	Input Target Temperature (Range:0 - 127)
Target Temperature T2	65	Input Target Temperature (Range:0 - 127)
Target Temperature T3	75	Input Target Temperature (Range:0 - 127)
Target Temperature T4	85	Input Target Temperature (Range:0 - 127)
Critical Temperature	95	Input Target Temperature (Range:0 - 127)
FanOut T1 Level	50	Input Target Fan Out
FanOut T2 Level	80	Input Target Fan Out
FanOut T3 Level	155	Input Target Fan Out
FanOut T4 Level	220	Input Target Fan Out

# **Status LED Configuration**



Feature	Options	Description
	OFF	
Status LED	Green	Configures Status LED color
	Red	

# **Digital I/O Configuration**

Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc.
Advanced

Digital I/O Configuration

Digital I/O Pin 1 [Output Low]

Digital I/O Pin 3 [Output Low]

Digital I/O Pin 5 [Output Low]

Digital I/O Pin 7 [Output Low]

++: Select Screen

1: Select Item

Enter: Select

+/-: Change Opt.

F1: General Help

F2: Previous Values

F3: Optimized Defaults

F4: Save & Exit

ESC: Exit

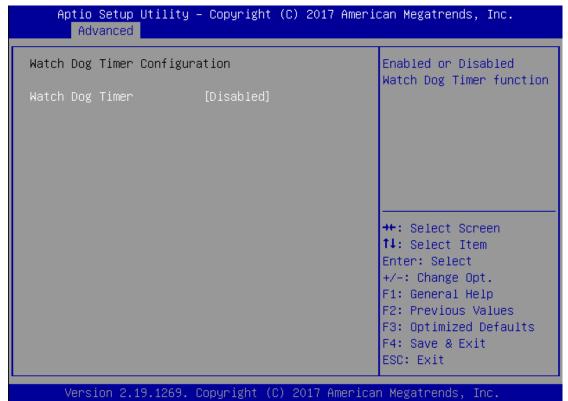
Feature	Options	Description
Digital I/O Output 1	Output Low	Configure Digital I/O Dig 1
Digital I/O Output 1	Output High	Configure Digital I/O Pin1
Digital I/O Output 3	Output Low	Configure Digital I/O Dig 2
Digital I/O Output 3	Output High  Configure Digital I/O Pin3	
District I/O Outside F	Output Low	Confirme Digital I/O Dig 5
Digital I/O Output 5	Output High	Configure Digital I/O Pin5
District I/O Outroot 7	Output Low	
Digital I/O Output 7	Output High	Configure Digital I/O Pin7

# **Case Open Configuration**



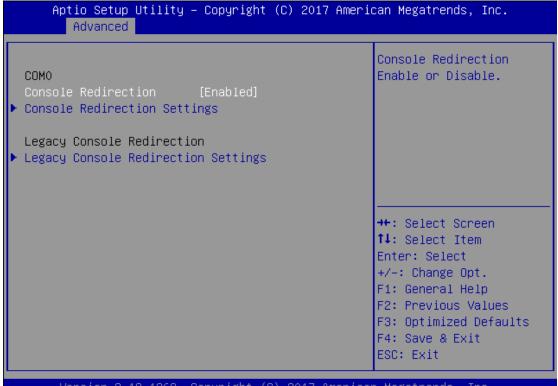
Feature	Options	Description
Casa Onan	Enabled	Enables or disables Case Open function
Case Open	Case Open  Disabled	Enables or disables Case Open function

# **Watch Dog Timer Configuration**



Feature	Options	Description
Watch Dog Timer	Enabled	Enables or disables Watch Dog Timor function
	Disabled	Enables or disables Watch Dog Timer function

### **Serial Port Console Redirection**



Feature	Options	Description
COM0	Cooklad	
Console	Enabled Disabled	Enables or disables Console Redirection
Redirection	Disabled	

### **Console Redirection Settings**

#### Aptio Setup Utility – Copyright (C) 2017 American Megatrends, Inc. Advanced COMO Emulation: ANSI: Extended ASCII char Console Redirection Settings set. VT100: ASCII char set. VT100+: Extends Bits per second [115200] VT100 to support color, Data Bits [8] function keys, etc. [None] VT-UTF8: Uses UTF8 Parity: Stop Bits [1] encoding to map Unicode Flow Control [None] VT-UTF8 Combo Key [Enabled] Support →+: Select Screen ↑↓: Select Item [Disabled] Recorder Mode Resolution 100x31 [Disabled] Enter: Select Putty KeyPad [VT100] +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.19.1269. Copyright (C) 2017 American Megatrends, Inc.

Feature	Options	Description
		VT100: ASCII char set
	VT100	VT100+:Extends VT100 to support color, function
Terminal Type	VT100+	keys, etc.
reminar rype	VT-UTF8	VT-UTF8:Uses UTF8 encoding to map Unicode
	ANSI	chars onto 1 or more bytes
		ANSI: Extended ASCII char set
	9600	
	19200	Selects serial port transmission speed. The speed
Bits per second	38400	must be matched on the other side. Long or noisy
	57600	lines may require lower speeds.
	115200	
Data Bits	7	Data Bits
	8	Data Dits
	None	
	Even	A parity bit can be sent with the data bits to detect
Parity	Odd	some transmission errors.
	Mark	Some transmission errors.
	Space	
Stop Bits	1	Indicates the end of a serial data packet.
	2	and color of a serial data packet.
Flow Control	None	Flow Control can prevent data loss from buffer
	Hardware	overflow.

	RTS/CTS		
VT-UTF8 Combo Key	Disabled	Enables VT-UTF8 Combination Key Support for	
Support	Enabled	ANSI/VT100 terminals	
Recorder Mode	Disabled	With this mode enabled, only text will be sent. This	
Recorder Mode	Enabled	is to capture Terminal data.	
Resolution 100x31	Disabled	Enables or disables extended terminal resolution	
	Enabled		
	VT100		
	LINUX		
Dustan Karaba a	XTERM86	Calanta Funation/Causand May Dad on Dutty	
Putty KeyPad	SCO	Selects FunctionKey and KeyPad on Putty.	
	ESCN		
	VT400		

### **Console Redirection Settings**

## Aptio Setup Utility - Copyright (C) 2017 American Megatrends, Inc. Advanced Legacy Console Redirection Settings Select a COM port to display redirection of Legacy OS and Legacy Resolution [80x24] OPROM Messages Redirect After POST [Always Enable] →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
Redirection COM	COM0	Select a COM port to display redirection of Legacy
Port		OS and Legacy OPROM Messages.
Resolution	80x24	On Legacy OS, the Number of Rows and Columns
Resolution 80x25		supported redirection.
		When <b>Bootloader</b> is selected, Legacy Console
		Redirection is disabled before booting to legacy
Redirection After	Always Enable	OS. When <b>Always Enable</b> is selected, then Legacy
<b>BIOS POST</b>	BootLoader	Console Redirection is enabled for legacy OS.
		Default setting for this option is set to <b>Always</b>
		Enable.

### **Intel TXT Information**

Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced Intel TXT Information Chipset Production Fused Production Fused BiosAcm Chipset Txt Not Supported Not Supported Cpu Txt Error Code None Class Code None Major Code None Minor Code None →+:Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

### **PCI Subsystem Settings**

Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc.
Advanced

AMI PCI Driver Version: A5.01.17

PCI Settings Common for all Devices: BME DMA Mitigation [Disabled] Hot-Plug Support [Enabled]

Change Settings of the Following PCI Devices:

WARNING: Changing PCI Device(s) settings may have unwanted side effects! System may HANG! PROCEED WITH CAUTION. Re—enable Bus Master Attribute disabled during Pci enumeration for PCI Bridges after SMM Locked

↔÷: Select Screen

↑↓: Select Item Enter: Select +/-: Change Opt.

F1: General Help

F2: Previous Values F3: Optimized Defaults

F4: Save & Exit ESC: Exit

Feature	Options	Description
BME DMA	Disabled	Re-enable Bus Master Attribute disabled during PCI
Mitigation	Enabled	enumeration for PCI Bridges after SMM Locked
Hot-Plug Support	Disabled Enabled	Globally Enables or Disables Hot-Plug support for
		the entire System. If System has Hot-Plug capable
		Slots and this option set to Enabled, it provides a
		Setup screen for selecting PCI resource padding for
		Hot-Plug.

### **USB Configuration**

Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced

USB Configuration

USB Module Version 21

USB Controllers:

1 XHCI

USB Devices:

1 Drive, 1 Keyboard

XHCI Hand-off [Enabled] USB Mass Storage [Enabled]

Driver Support

USB hardware delays

and time-outs:

USB transfer time-out [20 sec] Device reset time-out [20 sec] Enables Legacy USB support. AUTO option disables legacy support if no USB devices are connected. DISABLE option will keep USB devices available only for EFI applications.

→+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit

ESC: Exit

Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

### Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Advanced

1 XHCI

USB Devices: 1 Drive, 1 Keyboard

Legacy USB Support [Enabled] XHCI Hand-off [Enabled] [Enabled] USB Mass Storage

Driver Support

USB hardware delays

and time-outs:

[20 sec] USB transfer time-out Device reset time-out [20 sec] Device power-up delay [Auto]

Mass Storage Devices:

JetFlashTS2GJF168 8.07 [Auto]

Mass storage device emulation type. 'AUTO' enumerates devices according to their media format. Optical drives are emulated as 'CDROM', drives with no media will be emulated

→+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults

F4: Save & Exit ESC: Exit

Feature	Options	Description
	Enabled	Enables Legacy USB support.
Legacy USB Support	Disabled	<b>Auto</b> option disables legacy support if no
	Auto	USB devices are connected;

XHCI Hand-off	Enabled Disabled	<b>Disabled</b> option will keep USB devices available only for EFI applications.  This is a workaround for OSes without XHCI hand-off support. The XHCI ownership change should be claimed by XHCI driver.
USB Mass Storage Driver Support	Enabled Disabled	Enables or disables USB Mass Storage Driver Support.
USB transfer time-out	1 sec 5 sec 10 sec 20 sec	The time-out value for Control, Bulk, and Interrupt transfers
Device reset time-out	1 sec 5 sec 10 sec 20 sec	USB mass storage device Start Unit command time-out
Device power-up delay	<mark>Auto</mark> Manual	Maximum time the device will take before it properly reports itself to the Host Controller. <b>Auto</b> uses default value: for a Root port, it is 100 ms, for a Hub port the delay is taken from Hub descriptor.

**Network Stack Configuration** 



Feature	Options	Description	
Network Stack	Disabled	Enables or disables UEFI Network Stack	
	Enabled		

**CSM Configuration** 

Aptio Setup Utility – Copyright (C) 2017 American Megatrends, Inc. Advanced Enable/Disable CSM

Compatibility Support Module Configuration

CSM16 Module Version 07.82

Option ROM execution

[Legacy] Network Storage [Legacy] [Legacy] Video Other PCI devices [Legacy]

++: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help

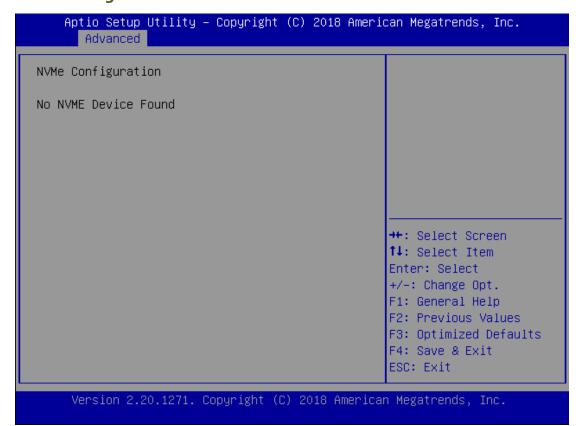
F2: Previous Values F3: Optimized Defaults F4: Save & Exit

ESC: Exit

Support.

Feature	Options	Description
CSM Support	Disabled	Enables or disables CSM Support
	Enabled	
	Do Not Launch	Controls the execution of UEFI and Legacy
Network	UEFI	PXE OpROM
	Legacy	TAE OPNOW
	Do Not Launch	Controls the execution of UEFI and Legacy
Storage	UEFI	Storage OpROM
	Legacy	Storage OphOivi
	Do Not Launch	Controls the execution of UEFI and Legacy
Video	UEFI	Video OpROM
	Legacy	Video Opicowi
Other PCI device	Do Not Launch	Determines OpROM execution policy for
	UEFI	devices other than Network, Storage, or
	Legacy	Video

# **NVMe Configuration**



# **Control Legacy PXE Boot**

Aptio Setup Utility - Copyright (C) 2017 American Megatrends, Inc.
Advanced

Control Legacy PXE Boot
Control Legacy PXE [Disabled]
Boot from

++: Select Screen
1: Select Item
Enter: Select
+/-: Change Opt.
F1: General Help
F2: Previous Values
F3: Optimized Defaults
F4: Save & Exit
ESC: Exit

Feature	Options	Description
Control	Disabled	
Legacy PXE	MGMT Lan1	Control Legacy PXE Boot from which Lan
Boot from	MGMT Lan2	

### **Chipset**

Select the Chipset menu item from the BIOS setup screen to enter the Platform Setup screen. Users can select any of the items in the left frame of the screen.



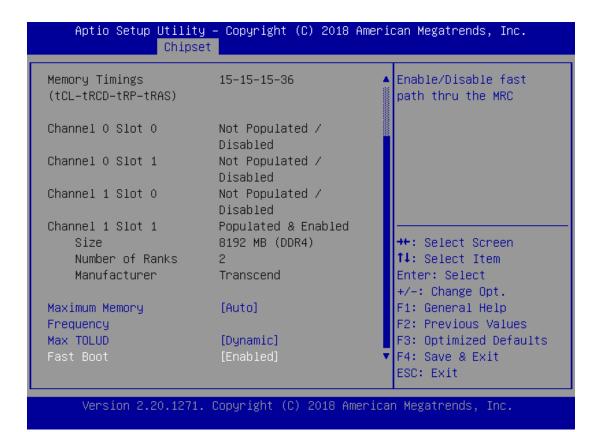
**System Agent (SA) Configuration** 

Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Chipset System Agent (SA) Configuration Memory Configuration Parameters SA PCIe Code Version 7.0.56.48 VT-d Supported ▶ Memory Configuration ▶ PEG Port Configuration VT-d [Enabled] [Disabled] Above 4GB MMIO BIOS assignment →+: Select Screen X2APIC Opt Out [Disabled] ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Feature	Options	Description
VT-d	Disabled Enabled	VT-d capability
Above 4GB MMIO BIOS assignment	Disabled Enabled	Enable/Disable above 4GB MemoryMappedIO BIOS assignment This is enabled automatically when Aperture Size is set to 2048MB.
X2APIC Opt Out	Disabled Enabled	Enable/Disable X2APIC_OPT_OUT bit

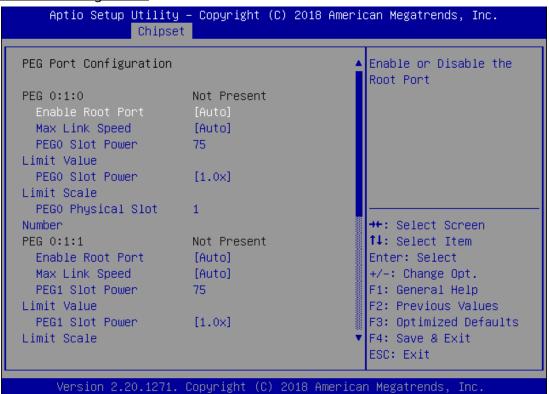
### **Memory Configuration**

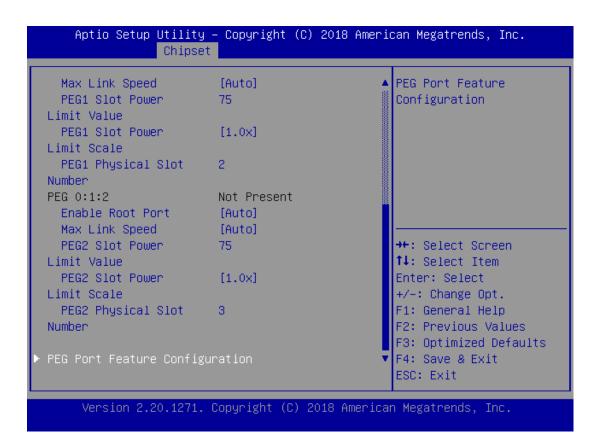
#### Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc. Chipset Memory Configuration Maximum Memory Frequency Selections in Memory RC Version 0.7.1.72 Mhz. Valid values Memory Frequency 2133 MHz should match the Memory Timings 15-15-15-36 refclk, i.e. divide by (tCL-tRCD-tRP-tRAS) 133 or 100 Channel O Slot O Not Populated / Disabled Channel O Slot 1 Not Populated / Disabled →+: Select Screen ↑↓: Select Item Channel 1 Slot 0 Not Populated / Disabled Enter: Select Populated & Enabled Channel 1 Slot 1 +/-: Change Opt. Size 8192 MB (DDR4) F1: General Help Number of Ranks F2: Previous Values F3: Optimized Defaults Manufacturer Transcend F4: Save & Exit ESC: Exit



Feature	Options	Description
	Auto	
Maximum Memory	1067	Maximum Memory Frequency Selections in Mhz. Valid
Frequency	~	values should match the refclk, i.e. divide by 133 or 100
	3200	
Max TOLUD	Dynamic 1 GB ~ 3.5GB	Maximum Value of TOLUD. Dynamic assignment would adjust TOLUD automatically based on largest MMIO length of installed graphic controller
Fast Boot	Disabled Enabled	Enable/Disable fast path thru the MRC

### **PEG Port Configuration**





Feature	Options	Description	
	Disabled		
<b>Enable Root Port</b>	Enabled	Enable or Disable the Root Port	
	Auto		
	Auto		
May Link Coand	Gen1	Configure DEC 0:1:0 May Speed	
Max Link Speed	Gen2	Configure PEG 0:1:0 Max Speed	
	Gen3		
PEGO Slot Power		Sets the upper limit on power supplied by slot. Power limit	
Limit Value	75	(in Watts) is calculated by multiplying this value by the	
		Slot Power Limit Scale. Values 0-255	
	1.0x		
PEG0 Slot Power	0.1x	Select the scale used for the Slot Power Limit Value	
Limit Scale	0.01x	Select the scale used for the Slot Power Limit value.	
	0.001x		
DECO Physical Class		Set the physical slot number attached to this Port. The	
PEG0 Physical Slot Number	1	number has to be globally unique within the chassis.	
Number		Values 0-8191	

# **PEG Port Feature Configuration**



Feature	Options	Description
Detect Non-	Disabled	Detact Non-Compliance BCL Symmes Device in DEC
Compliance Device	Enabled	Detect Non-Compliance PCI Express Device in PEG

# **PCH-IO Configuration**

Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc. Chipset PCH-IO Configuration PCI Express Configuration settings PCI Express Configuration SATA And RST Configuration Security Configuration Serial IRQ Mode [Continuous] Restore AC Power Loss [Last State] →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

Feature	Options	Description	
Serial IRQ	Quiet	Configure Serial IRQ Mode.	
Mode	Continuous		
Restore AC	Power On	Specify what state to go to when power is re-applied after a	

power failure (G3 state).

Power Off

Last State

**Power Loss** 

### **PCI Express Configuration**

# Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc. Chipset PCI Express Configuration PCI Express Root Port 9 \*\*\* Select Screen \*\*\* Select Screen \*\*\* Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

# Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Chipset Control the PCI Express Root Port. ASPM 8 [Disabled] [Enabled] Advanced Error Reporting PCIe Speed [Auto] Detect Timeout →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

Feature	Options	Description	
PCI Express Root	Disabled	Control the DCI Eventors Doot Dout	
Port 9	Enabled	Control the PCI Express Root Port.	
	Disabled		
	L0s	Set the ASPM Level: Force L0s - Force all links to L0s	
ASPM 8	L1	State AUTO - BIOS auto configure DISABLE - Disables	
	L0sL1	ASPM	
	Auto		
Advanced Error	Disabled	Advanced Error Reporting Epoble /Disable	
Reporting	Enabled	Advanced Error Reporting Enable/Disable.	
	Auto		
DCI - CI	Gen1	Configure DCIa Conned	
PCIe Speed	Gen2	Configure PCIe Speed	
	Gen3		
		The number of milliseconds reference code will wait	
Detect Timeout		for link to exit Detect state for enabled ports before	
Detect Timeout	0	assuming there is no device and potentially disabling	
		the port.	

## **SATA And RST Configuration**

#### Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc. Chipset Enable/Disable SATA SATA And RST Configuration Device. SATA Controller(s) SATA Mode Selection [AHCI] Aggressive LPM Support [Disabled] Serial ATA Port 2 Empty Software Preserve Unknown Port 2 [Enabled] Hot Plug [Disabled] Configured as eSATA Hot Plug supported →+: Select Screen [Disabled] ↑↓: Select Item External Spin Up Device [Disabled] Enter: Select SATA Device Type Serial ATA Port 4 +/-: Change Opt. [Hard Disk Drive] F1: General Help Empty Software Preserve Unknown F2: Previous Values [Enabled] F3: Optimized Defaults Port 4 [Disabled] F4: Save & Exit Hot Plug ESC: Exit

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Feature	Options	Description
CATA Controllor(s)	Enabled	Enable/Disable SATA Device.
SATA Controller(s)	Disabled	Enable/ Disable SATA Device.
SATA Mode	AHCI	Determines how SATA controller(s) operate
Selection	Intel RST	Determines how SATA controller(s) operate.
Aggressive LPM	Enabled	Enable PCH to aggressively enter link power
Support	Disabled	state.
Port 2	Enabled	Enable or Disable SATA Port
FOIL 2	Disabled	Enable of Disable SATA Fort
Hot Plug	Enabled	Designates this port as Hot Pluggable.
	Disabled	Designates this port as Flot Fluggable.
External	Enabled	Marks this port as external.
External	Disabled	ivialits tills port as external.
		If enabled for any of ports Staggerred Spin Up
Spin Up Device	Enabled	will be performed and only the drives which
	Disabled	have this option enabled will spin up at boot.
		Otherwise all drives spin up at boot.
SATA Davica Type	Hard Disk Drive	Identify the SATA port is connected to Solid
SATA Device Type	Solid State Drive	State Drive or Hard Disk Drive

# **Security Configuration**

# Aptio Setup Utility – Copyright (C) 2018 American Megatrends, Inc. Chipset Security Configuration Enable will lock bytes 38h–3Fh in the lower/upper 128-byte BIOS Lock [Enabled] bank of RTC RAM Force unlock on all [Disabled] GPIO pads →+: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

Feature	Options	Description
RTC Memory Lock	Disabled Enabled	Enable will lock bytes 38h-3Fh in the lower/upper 128-byte bank of RTC RAM
BIOS Lock	Disabled Enabled	Enable/Disable the PCH BIOS Lock Enable feature.  Required to be enabled to ensure SMM protection of flash.
Force unlock on all GPIO pads	Disabled Enabled	If Enabled BIOS will force all GPIO pads to be in unlocked state

## Security

Select the Security menu item from the BIOS setup screen to enter the Security Setup screen. Users can select any of the items in the left frame of the screen.



Feature	Description
Administrator Password	If ONLY the Administrator's password is set, it only limits access to Setup and is only asked for when entering Setup.
User Password	If ONLY the User's password is set, it serves as a power-on password and must be entered to boot or enter Setup. In Setup, the User will have Administrator rights.

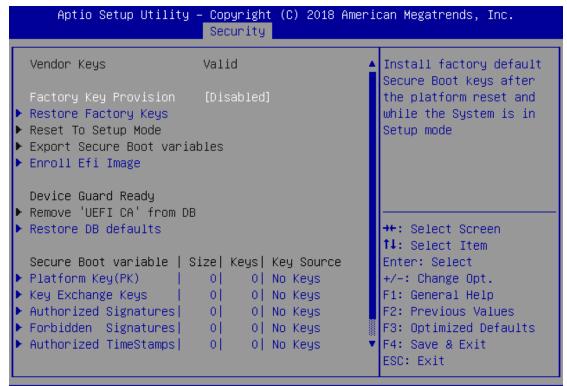
# **Secure Boot**

Aptio Setup Utility	– Copyright (C) 2018 Amer Security	ican Megatrends, Inc.
System Mode	Setup	Secure Boot feature is Active if Secure Boot
Secure Boot	[Disabled] Not Active	is Enabled, Platform Key(PK) is enrolled and the System
Secure Boot Mode ▶ Restore Factory Keys ▶ Reset To Setup Mode	[Custom]	is in User mode. The mode change requires platform reset
► Key Management		++: Select Screen  †1: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Version 2.20.1271. Copyright (C) 2018 American Megatrends, Inc.

Feature	Options	Description
Secure Boot Enable	Disabled Enabled	Secure Boot is activated when Platform Key(PK) is enrolled, System mode is User/Deployed, and CSM function is disabled.
Secure Boot Mode	Standard Custom	Customizable Secure Boot mode: In Custom mode, Secure Boot Policy variables can be configured by a physically present user without full authentication.

# **Key Management**

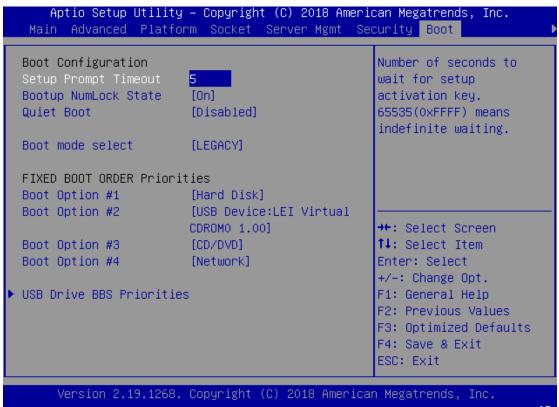


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Feature	Options	Description
Factory Key	Disabled	Provision factory default keys on next re-boot only
Provision	Enabled	when System in Setup Mode.
Restore Factory keys	None	Force System to User Mode. Configure NVRAM to contain OEM-defined factory default Secure Boot keys.
Enroll Efi Image	None	Allows the image to run in Secure Boot mode. Enroll SHA256 hash of the binary into Authorized Signature Database (db)
Restore DB defaults	None	Restore DB variable to factory defaults

#### **Boot Menu**

Select the Boot menu item from the BIOS setup screen to enter the Boot Setup screen. Users can select any of the items in the left frame of the screen.

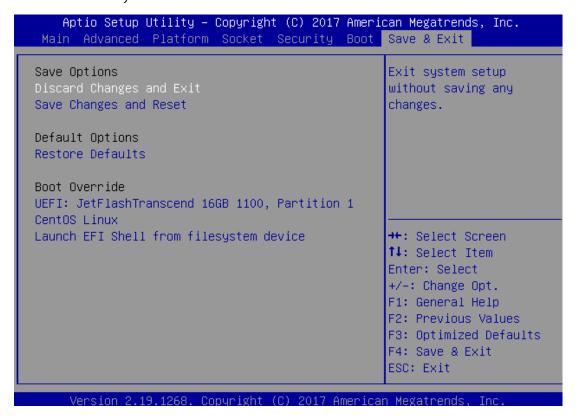


Feature	Options	Description	
		The number of seconds to wait for setup	
Setup Prompt Timeout	5	activation key.	
		65535 means indefinite waiting.	
Dootup Numb ode State	On	Coloret the allowing and Niversia allowers	
Bootup NumLock State	Off	Select the keyboard NumLock state	
Owiet Root	Disabled	Enables or disables Oviet Root antion	
Quiet Boot	Enabled	Enables or disables Quiet Boot option.	
	LEGACY		
Boot mode select	UEFI	Select boot mode for LEGACY or UEFI.	
	DUAL		

- Choose boot priority from boot option group.
- Choose specifies boot device priority sequence from available Group device.

#### Save and Exit Menu

Select the Save and Exit menu item from the BIOS setup screen to enter the Save and Exit Setup screen. Users can select any of the items in the left frame of the screen.



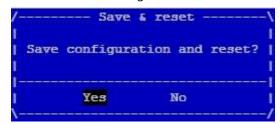
#### Discard Changes and Exit

Select this option to quit Setup without saving any modifications to the system configuration. The following window will appear after the "**Discard Changes and Exit**" option is selected. Select "**Yes**" to Discard changes and Exit Setup.



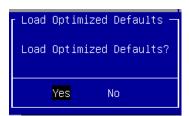
#### Save Changes and Reset

When Users have completed the system configuration changes, select this option to save the changes and reset from BIOS Setup in order for the new system configuration parameters to take effect. The following window will appear after selecting the "Save Changes and Reset" option is selected. Select "Yes" to Save Changes and reset.



## Restore Defaults

Restore default values for all setup options. Select "Yes" to load Optimized defaults.





The items under Boot Override were not same with image. It should depend on devices connect on system.

# APPENDIX A: LED INDICATOR EXPLANATIONS

The status explanations of LED indicators on the Front Panel are as follows:



#### System Power

Solid Green	The system is powered on
Off	The system is powered off

#### System Status

This LED indicator is <u>programmable</u>. You could program it to display the operating status of the behaviors described below:

Solid Green	Defined by GPIO
Orange	Defined by GPIO
Off	Defined by GPIO

#### HDD Activity

If this LED blinks, it indicates data access activities; otherwise, it remains off.

	Blinking	Yellow	Data access activity	
Off		Off	No data access activity	

Link Activity



Speed

RJ45 Port

# Link Activity

Blinking Amber Link has been established, and there is activity on this port	
Solid Amber Link has been established, and there is no activity on this port	
Off	No link is established

#### Speed

Solid Amber	Operating as a Gigabit connection (1000 Mbps)
Solid Green	Operating as a 100-Mbps connection
Off	Operating as a 10-Mbps connection

Link Activity



Speed

SPF+ Port

#### **Link Activity**

Blinking Green   Link has been established, and there is activity on this por	
Solid Green Link has been established, and there is no activity on this	
Off	No link is established

#### Speed

Solid Green	Solid Green Operating as 10 Gigabit connection	
Solid Amber	Operating as a Gigabit connection	
Off	Operating as a 100 Mbps connection	
Appendix B: Terms and Conditions		

# **Warranty Policy**

- **1.** All products are under warranty against defects in materials and workmanship for a period of one year from the date of purchase.
- **2.** The buyer will bear the return freight charges for goods returned for repair within the warranty period, whereas the manufacturer will bear the after service freight charges for goods returned to the user.
- **3.** The buyer will pay for the repair (for replaced components plus service time) and transportation charges (both ways) for items after the expiration of the warranty period.
- **4.** If the RMA Service Request Form does not meet the stated requirement as listed on the "RMA Service," RMA goods will be returned at customer's expense.
- **5.** The following conditions are excluded from this warranty:
  - ▶ Improper or inadequate maintenance by the customer
  - Unauthorized modification, misuse, or reversed engineering of the product
  - Operation outside of the environmental specifications for the product.

# **RMA Service**

# Requesting an RMA#

- 1. To obtain an RMA number, simply fill out and fax the "RMA Request Form" to your supplier.
- **2.** The customer is required to fill out the problem code as listed. If your problem is not among the codes listed, please write the symptom description in the remarks box.
- 3. Ship the defective unit(s) on freight prepaid terms. Use the original packing materials when possible.
- **4.** Mark the RMA# clearly on the box.



**Note**: The customer is responsible for shipping damage(s) resulting from inadequate/loose packing of the defective unit(s). All RMA# are valid for 30 days only; RMA goods received after the effective RMA# period will be rejected.

# **RMA Service Request Form**

When requesting RMA service, please fill out the following form. Without this form enclosed, your RMA cannot be processed.

RMA No:  Reasons to Return: Testing Purpose Company: Contact Person: Phone No. Purchased Date:		□ Repair(Please include failure details)		
		Purchased Date:		
Fax No	o.:	Applied Date:		
Shippi	Shipping Addr ng by: 🗆 Air Fre	ight 🗆 Sea 🗆 Express		
Item	Model Name	Serial Number	Configuration	
Item	Model Name	Serial Number	Configuration	
Item	Problem Code	Failure Status		
*Problem Code: 01:D.O.A. 07: BIOS Problem 02: Second Time 08: Keyboard Controller Fail 09: Cache RMA Problem 03: CMOS Data Lost 04: FDC Fail 05: HDC Fail 06: Bad Slot		13: SCSI 14: LPT Port 15: PS2 16: LAN 17: COM Port 18: Watchdog Timer	19: DIO 20: Buzzer 21: Shut Down 22: Panel Fail 23: CRT Fail 24: Others (Pls specify)	
Reque	est Party		Confirmed By Supplier	
Authori	ized Signatur	e / Date		ate